



HÔTEL DE LA CITÉ

ORIENT-EXPRESS HOTELS  
TRAINS & CRUISES

Carcassonne, 14 February 2007

To Whom it may Concern

*Orient Express Hotels Trains & Cruises* has given Hans Maissen and myself the opportunity to work alongside as hotel general managers for several years.

I have always been impressed by Hans' management skills and creativity. His extrovert and pleasant personality combined with his traditional European training in hotel operations make for the perfect example of what an international luxury hotelier should be like. During his many years of managing hotels in the United States, Hans has developed a keen sense of achieving profit-oriented operations yet in keeping with high-quality standards.

  
Jacques Hamburger  
General Manager